

Starwood Preferred Guest MasterCard Promotion

TERMS AND CONDITIONS

UOB Lady's Solitaire Card

Eligibility

1. United Overseas Bank (Malaysia) Bhd (271809-K) ("UOBM") Starwood Preferred Guest Mastercard Promotion ("Promotion") is open to all eligible principal and supplementary UOB Lady's Solitaire Cardmembers whose account(s) are current, valid, subsisting and in good credit standing as may be determined by UOBM at its sole and absolute discretion ("Cardmembers").
2. This Promotion is only applicable to UOB Lady's Solitaire Card issued in Malaysia.
3. The following shall not be eligible for the Promotion:-
 - i. Cardmembers whose account(s) are terminated, suspended or cancelled within the Promotion Period;
 - ii. All other UOBM Credit and Debit Cardmembers who do not hold a UOB Lady's Solitaire Card;
 - iii. Any accounts held with UOBM that are delinquent or unsatisfactorily conducted as determined by UOBM at its sole and absolute discretion;
 - iv. Persons who are or become insane, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them.
4. This Promotion is organized by MasterCard Asia/Pacific Pte Ltd ("Organiser").
5. The Promotion is only valid from 19 April 2013 to 13 July 2015 (both dates inclusive) ("Promotion Period"), unless otherwise notified.
6. UOBM is not a party to this Promotion and this Promotion is governed by the Organiser's terms and conditions and Starwood Hotels and Resort Worldwide, Inc.'s ("Participating Merchant") terms and conditions as mentioned in clauses 7 to 19 below.

The Organiser's and the Participating Merchant's Terms and Conditions

7. The Promotion is valid only for Cardmembers who enroll as Starwood Preferred Guest members ("SPG Members") at the Preferred Guest Tier when registering for the Promotion ("Qualified SPG Members"). Existing SPG Members are not eligible to participate in the Promotion.
8. The Cardmembers may enroll for the Starwood Preferred Guests account with the following steps:
 - (i) Contact MasterCard Call Center +65 63222 533 (provided by AXA Concierge) to collect a unique verification code.
 - (ii) Cardholder will need to provide their 10-digit card number to the MasterCard Concierge. Upon verifying the cardholder, AXA will issue a one-time use unique verification code.
 - (iii) Upon receiving the unique verification code, cardholder goes online www.spg.com/worldmastercardgold to register.

9. Membership in the Starwood Preferred Guest Program is governed by terms and conditions of the Starwood Preferred Guest® Program which can be found at www.SPG.com/WorldMastercardGold or www.SPG.com.
10. To register for the Promotion, all qualified SPG Members can register online at www.SPG.com/WorldMastercardGold.
11. To enjoy the complimentary upgrade to Starwood Preferred Guest Gold Preferred membership, Qualified SPG Members must:-
 - (i) first register for the Promotion during the Promotion Period; and
 - (ii) have one eligible stay in any of the hotels or resorts within the Asia Pacific region as listed in the participating properties page at www.SPG.com/WorldMastercardGold/participating (“Starwood Participating Properties”) during the Promotion Period.
12. The upgrade to Starwood Preferred Guest Gold Tier Membership will take place up to four (4) weeks after the first eligible stay is posted to the qualified SPG Members' account, and the SPG Gold Preferred Membership kit will be mailed out within four (4) to six (6) weeks from such date.
13. All payment for services, including room rates, food and beverage and any other expenses incurred by qualified SPG Members at the Starwood Participating Properties during the eligible stay must be made using a UOB Lady's Solitaire Card.
14. An eligible stay is defined as one (1) or more consecutive nights stay paying a qualifying rate at any Starwood Participating Property regardless of the number of check-ins or check-outs that occur, and posted to the Qualified SPG Member's Starwood Preferred Guest® account.
15. A qualifying rate is any rate that is eligible to earn Starpoints in the Promotion.
16. Blackout dates and other restrictions may apply.
17. This Promotion is not valid with other promotions or offers, unless otherwise provided.
18. For the Organiser's full Promotion terms and conditions, please refer to [http://www.spg-asiapacific.com/worldmastercardgold/en/terms.html\[U2\]](http://www.spg-asiapacific.com/worldmastercardgold/en/terms.html[U2])
19. For the Participating Merchant's full Promotion terms and conditions, please refer to <http://www.spg-asiapacific.com/worldmastercardgold/en/terms.html>

General Terms and Conditions

20. By participating in this Promotion, the Cardmembers agree to be bound by these terms and conditions.

21. The decisions of the Organiser, the Participating Merchant and/or UOBM in relation to every aspect of the Promotion shall be deemed final, conclusive and binding. No complaints, appeals, inquiries and/or correspondence from any Cardmembers will be entertained.
22. UOBM will not assume any responsibility for the upgrade to Starwood Preferred Guest Gold Tier Membership and the SPG Gold Preferred Membership kit ("Upgrades") offered under this Promotion. The Upgrades are offered and/or provided solely by the Participating Merchant under such terms and conditions as determined by the Participating Merchant, and UOBM accepts no liability and shall not entertain any complaint in connection with such Upgrades. If any Cardmember is dissatisfied with any of the Upgrades, such Cardmember shall seek recourse with the Participating Merchant directly.
23. UOBM shall not be liable for any misrepresentation or misrepresentation of facts in respect of the Promotion and published in any media, marketing or advertising materials.
24. UOBM shall not be responsible nor shall accept any liabilities of any nature and however arising or suffered by the Cardmembers and/or third parties resulting directly or indirectly from the Promotion.
25. UOBM is not affiliated with the Organiser and/or the Participating Merchant and makes no representation or warranty with respect to the quality of food and beverages and/or services supplied by the Starwood Participating Properties.
26. UOBM shall not be liable for any dissatisfaction with the quality of food and beverages and/or services supplied by the Starwood Participating Properties.
27. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
28. UOBM reserves the right to add, delete, suspend or vary the Promotion's terms and conditions, from time to time, wholly or in part, at its absolute discretion, by providing twenty (21) days prior notice to the Cardmembers via posting on UOBM's website, displaying a notice at any of UOBM's branches and/or a statement insert in the Statement of Account.
29. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Cardmembers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.

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